

Retail Skills Center

- + Mobilize employer participation
- + Match merchants with well-trained, qualified, career-oriented applicants
- + Specialize in training in customer services and selling skills
- + Prepare workers for a range of careers
- + Offer the counseling and logistical support to help people succeed

Retail Skills Centers include:

Retail Skills Center at King of Prussia

King of Prussia, PA
Operated by JEVS

Retail Skills Center at Jersey Gardens

Elizabeth, NJ
Operated by NRF Foundation

The Retail Institute

Richmond, VA
Operated by Richmond Goodwill

Retail Skills Center at Arundel Mills

Hanover, VA
Operated by Anne Arundel Community College

RetailSkills Center

Seattle, WA
Operated by Seattle Community College

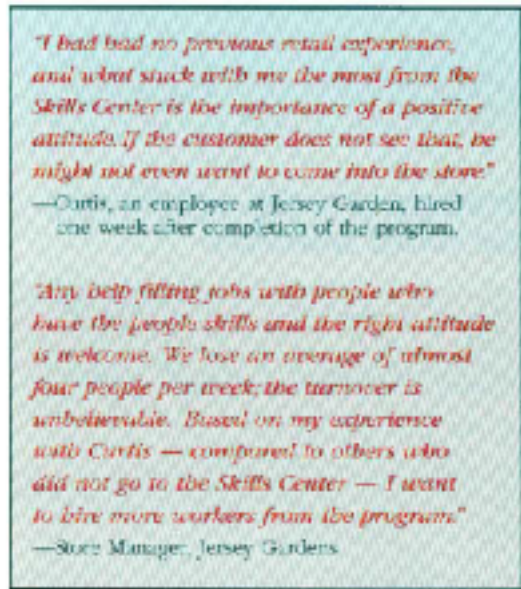
Let NRF Foundation expertise help you create state-of-the-art training facilities and services

Facilities Planning

- + Strategic Planning
- + Facilities Layout & Design
- + Partnership Building & Employer Outreach
- + Workforce Development
- + Assessment, Placement & Retention Strategies
- + Management & Operations
- + Support & Technical Assistance
- + Sustainability

Services

- + Step Up: Orientation to Retail Careers
- + Skills Assessments
- + Career Fairs & Job Placement
- + Self-paced Computer-Assisted Instruction
- + Workshops & Courses
- + Counseling & Support
- + Customized Training



Training is based on national skill standards, developed by the sales & service voluntary Partnership in conjunction with the National Skill Standards Board Standards reflect input from hundreds of companies on what high performance workers need to know and do. Skills Centers help workers prepare for national certification with application across the service sector.

Funding partners have included: American Express Foundation, City of Elizabeth, Commonwealth of Pennsylvania, Country of Union

Glimcher Development Company. Kravco. The Mills, Retail Merchants Association of Greater Richmond. Schering-Plough.